



### Location

For the locations of our upcoming courses, please contact our office on 9407 7299.



### Mode

Classroom based training.



## Length

This course will run over 20 weeks, 2 days a week face to face consecutive.



## When

This course has classes starting throughout the year. For a specific start date please contact one of our team members.

## Is this course for me?

Community Services is a great industry to join if you have a passion for helping others. Personcentred support is needed to assist a range of people in day-to-day tasks. This certificate will teach you how to listen to and understand people's problems, background and circumstances, and to assist them with the areas they need help with. You will also learn to deal with and implement support systems and networks, and develop plans which will address your clients immediate and long term needs.

## Entry Requirements

There are no set pre-requisites for this qualification however; you must show:

- A satisfactory level of language and literacy skills, which will be established at the time of
  enrolment
- A genuine desire to work in the Community Services industry

# Career Opportunities

Careers that can come from a Greenhouse Education qualification in Community Services include:

- Residential Support Worker
- Community Care Worker
- Community Development Worker
- Welfare Support Worker
- Youth Support Worker
- Juvenile Justice Officer

# Units of Competency

There are 12 units required to be completed in this qualification; 5 core units and 7 elective units. The course structure is made up of the following:

#### Core Units

- 1. CHCCS016 Respond to client needs
- 2. CHCCOM005 Communicate and work in health or community services
- 3. CHCDIV001 Work with diverse people
- 4. HLTWHS002 Follow safe work practices for direct client care
- 5. HLTWHS006 Manage personal stressors in the work environment

#### **Elective Units**

- 6. CHCMHS001 Work with people with mental health issues
- 7. CHCLEG001 Work legally and ethically
- 8. CHCMHS007 Work effectively in trauma informed care
- 9. CHCCOM001 Provide first point of contact
- 10. CHCYTH001 Engage respectfully with young people
- 11. CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
- 12. HLTAID011 Provide First Aid



## Tuition Fees

The current fees for this course are based on the West Australian Department of Training and Workforce Development's current VET Fees and Charges Policy. To view the VET Fees and Charges policy, visit the Department of Training and Workforce Development website at www.dtwd.wa.gov.au

Non-Concession Fee (25 years +) \$750.06

Non-Concession Fee Youth (17 - 24 years) \$750.06

Capped at \$400.00 per year

### Concession Fee \$222.24

Concession Rate: applies when proof of eligibilty is provided

Please note: The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment. Additional fees may apply such as Student service and resource fees.

### Fee Waivers

For students experiencing severe financial hardship, fee waivers are available and will be assessed on an individual basis. Supporting documentary evidence will need to be provided to support the applicants financial circumstances.

### Payment Plans

Payment plan options are available for students, for more information regarding your options please contact one of our Staff Members.



If you are ready to enrol, please contact our Training Centre or visit our website to get started.

Phone: 9407 7299

Email: enquiries@greenhouseeducation.com

Website: greenhouseeducation.com.au

